

Terms and Conditions



FlowerChecker

of the company FlowerChecker s.r.o.

with its registered office Hrnčířská 813/23, 602 00 Brno, Company ID No.: 03283526, registered in the Commercial Register under the file No. C 84000 kept by the Regional Court in Brno

1 Definitions

1.1 For the purpose of these Terms and Conditions, the bold terms below have the following meanings:

Price	The monetary sum requested by FlowerChecker for performing the Request. For more information, see Art. 7 of the Terms and Conditions.
FlowerChecker	Company FlowerChecker s.r.o. with its registered office Hrnčířská 813/23, 602 00 Brno, Company ID No.: 03283526 registered in the Commercial Register under the file No. C 84000 kept by the Regional Court in Brno.
Identification Answer	A list of suggested classes which describe the content in the photographic images supplied by the Client and additional textual and graphic information about these classes.
Civil Code	Act No. 89/2012 Coll., the Civil Code of the Czech Republic, as amended.
Terms and Conditions	This document regulates mutual rights and obligations between the Parties.
FlowerChecker APIs	Services provided by FlowerChecker consist of the identification of photo subjects. For more information, see Sect. 3.2 of the Terms and Conditions.
Retroactive Pay Mode	Requests are paid monthly on the basis of the issued invoice. For more information, see Art. 10 of the Terms and Conditions.
Request	Uploading photo images by the Client or his/her device via the API for the purpose of gaining the Identification Answer.
Production Version	The service regime, which is subject to all rights and obligations stated in these Terms and Conditions, see in particular Art. 6 of the Terms and Conditions.
Prepaid Mode	Certain number of prepaid Identification Credits based on an agreement between FlowerChecker and the Client. For more information, see Art. 9 of the Terms and Conditions.
Identification Credit	Value, which represents the amount of Requests which the Client is eligible to perform.
API key	Fifty-digit code necessary for the authentication of the Client's user software to the API.
API	Application Programming Interface whose technical documentation is available at https://github.com/flowerchecker/ . For more information, see Sect. 6.1 of the Terms and Conditions.



Service Level Agreement	Binding provisions between FlowerChecker and the Client on the terms of service and use of the FlowerChecker services. The Service Level Agreement forms the Appendix No. 1, see Sect. 19.11 of the Terms and Conditions, and forms an integral part thereof.
Party/Parties	Parties mean FlowerChecker and the Client. A Party means either FlowerChecker or the Client.
Client	Any natural or legal person doing business that concludes a contract with FlowerChecker in accordance with these Terms and Conditions in connection with its business in order to use FlowerChecker's APIs.
Trial Version	The API usage regime, which is subject to all rights and obligations stated in these Terms and Conditions to a limited extent. For more information, see in particular Sect. 6.10 of the Terms and Conditions.

2 General provisions

- 2.1 These Terms and Conditions govern, in accordance with the provisions of the Sect. 1751 (1) of the Civil Code, mutual rights and obligations in the provision of services between FlowerChecker and the Client.
- 2.2 FlowerChecker is a provider of the recognition APIs that perform photo subject identification based on photo images provided by the Client or his/her device.
- 2.3 By agreeing to these Terms and Conditions, the Client confirms that he/she is an entrepreneur who acts in relation to FlowerChecker in connection with his/her business activities and at the same time he/she acknowledges that for this reason he/she is not entitled to consumer rights within the meaning of the Civil Code.

3 Subject matter

- 3.1 FlowerChecker undertakes to provide APIs in accordance with these Terms and Conditions and the Client undertakes to use the APIs in accordance with these Terms and Conditions and to pay the Price properly.
- 3.2 The API consists in enabling to get Identification Answers from the FlowerChecker software by entering photographic images provided by the Client or his/her device via the API.
- 3.3 The APIs are provided in Trial Version mode and Production Version mode.

4 Concluding the Contract

- 4.1 The Contract between FlowerChecker and the Client is concluded by completing the registration according to Sect. 4.2 of the Terms and Conditions. By concluding the Contract, the Client agrees with these Terms and Conditions.
- 4.2 The Client expresses his/her interest in concluding the Contract with FlowerChecker on the provision of FlowerChecker's APIs by registering at <https://admin.mlapi.ai/>. FlowerChecker may grant access to its APIs based on Client's data by providing API keys. By using the API key the Client completes the registration.



5 Activation of the FlowerChecker APIs

- 5.1 The Trial Version is activated by concluding a Contract pursuant to Art. 4 of the Terms and Conditions. The Trial Version ends after thirty days from the date of conclusion of the Contract in accordance with Art. 4 of the Terms and Conditions.
- 5.2 FlowerChecker activates the Production Version within three working days of Prepaid Mode pursuant to Sect. 9.2 and 9.3 of the Terms and Conditions. If the Production Version is not activated by FlowerChecker within the deadline specified in the previous sentence, the Client is entitled to address FlowerChecker via email and to ask for remedy, see Art. 18 of the Terms and Conditions. In such a case, FlowerChecker has another five working days for activation. FlowerChecker shall notify the Client of the activation of the Production Version without undue delay to the email address, see Art. 18 of the Terms and Conditions.

6 Terms of service and content of the FlowerChecker APIs

- 6.1 FlowerChecker services are provided exclusively via APIs available at the URIs specified in the documentation at <https://github.com/flowerchecker>. It serves by sending photographic images by the Client or his/her device. The Identification Answer is then made available to the Client through the API.
- 6.2 In accordance with these Terms and Conditions, the Client is entitled to make Requests based on the submission of photographic images via the API.
- 6.3 FlowerChecker is obliged to evaluate the photographic images after the Client's Request and subsequently make the Identification Answer available to the Client through the API in accordance with the Service Level Agreement (Appendix No. 1).
- 6.4 By accepting the Request, FlowerChecker:
 - 6.4.1 deducts the prepaid Request from the credit in the Prepaid Mode;
 - 6.4.2 adds the Request to the Retroactive Pay Mode account of the Client.
- 6.5 FlowerChecker is obliged to provide technical support, which is available via email address, see Art. 18 of the Terms and Conditions.
- 6.6 Availability and functioning of FlowerChecker APIs is governed by the Service Level Agreement, the content of which may vary based on an individual agreement between FlowerChecker and the Client concluded pursuant to Sect. 19.5 of the Terms and Conditions.
- 6.7 FlowerChecker is required to report the percentage accuracy of the provided Identification Answer for each Request. The Client acknowledges the percentage probability of accuracy according to the previous sentence.
- 6.8 The Client is obliged to refrain from any activity that would or could lead to misuse of FlowerChecker APIs, including all information related to its use.
- 6.9 The proper usage of the service is described in the documentation, which is available at <https://github.com/flowerchecker/>.



- 6.10 The conditions specified in Sect. 6.2 to 6.5 and 13.3.2 of the Terms and Conditions do not apply to the Trial Version. The terms of the Trial Version are determined solely by FlowerChecker. In the Trial Version, the Client is entitled to submit a Request no more than once per second. FlowerChecker is not responsible for the availability, performance, or accuracy of APIs in the Trial Version. FlowerChecker reserves the right to change or discontinue the provision of its services in the Trial Version without giving any reason.
- 6.11 For the avoidance of doubt, the Client undertakes to comply with the obligations of using FlowerChecker APIs set forth in particular in these Terms and Conditions, and acknowledges that in the event of improper use of FlowerChecker APIs in the form of overloading or another disturbing the function and availability of the FlowerChecker APIs, the Contract may be terminated by the FlowerChecker and the Client may be liable for damages.

7 Price

- 7.1 The price per identification credit in the Prepaid Mode is described in Attachment No. 2.
- 7.2 The price may be changed on the basis of an individual agreement between the Client and FlowerChecker concluded in accordance with Sect. 19.5 of the Terms and Conditions.

8 Payment Options

- 8.1 The Price pursuant to Sect. 7 of the Terms and Conditions may be paid as:
- 8.1.1 Prepaid Mode pursuant to Art. 9;
 - 8.1.2 Retroactive Pay Mode pursuant to Art. 10;

9 Prepaid Mode

- 9.1 By executing the Prepaid Mode according to Sect. 9.2 of the Terms and Conditions, the right to payment of the Price calculated according to Art. 7 of the Terms and Conditions arise. By prepaying Identifications Credit in the Prepaid Mode, a certain number of Requests are purchased that may be used under the terms of this Art. 9 of the Terms and Conditions.
- 9.2 The Client receives the Identification Credit based on an individual agreement with FlowerChecker. This agreement is subsequently confirmed by a proforma invoice that FlowerChecker sends to the Client at the email address, see Art. 18 of the Terms and Conditions. Due date of the Price and payment terms are set by the proforma invoice.
- 9.3 After payment of the amount according to the proforma invoice, FlowerChecker informs the Client about his/her Prepaid Credit via the email address, see Art. 18 of the Terms and Conditions.
- 9.4 The validity of the Prepaid Credit is three months from the date of notification of the Prepaid Credit according to Sect. 9.3 of the Terms and Conditions. FlowerChecker is obliged to notify the Client via email address, see Art. 18 of the Terms and Conditions, about the impending expiration of the Prepaid Credit seven days before its expiration.



- 9.5 The Client is entitled to raise questions about his/her Prepaid Credit via email address, see Art. 18 of the Terms and Conditions, at most once per calendar week.
- 9.6 If the Client runs out of the Prepaid Credit or the Prepaid Credit expires, the Client's account shall be deactivated until the Client purchases the Prepaid Credit again. When the account is deactivated, FlowerChecker does not have any obligations against the Client described in Sect. 5.2 of the Terms and Conditions.

10 Retroactive Pay Mode

- 10.1 The right to payment of the Price calculated according to Art. 7 of the Terms and Conditions arises after executing the Request and is paid on the basis of an invoice issued on the last day of the calendar month. The invoice is due within 30 days.
- 10.2 The minimum payment per calendar month is €100. If the Client's payment per calendar month does not reach this minimum amount, €100 will be charged.
- 10.3 The Client may ask FlowerChecker via email address, see the Art. 18 of the Terms and Conditions, to activate or deactivate Retroactive Pay Mode. Activation is subjected to the consent of FlowerChecker. Activation and deactivation preserves the existing API keys. Activation or deactivation shall take effect from the following calendar month.

11 Responsibility for providing FlowerChecker APIs and damage

- 11.1 FlowerChecker is responsible for the provision and availability of FlowerChecker APIs in the Production Version mode under the terms of the Service Level Agreement (Attachment No. 1).
- 11.2 FlowerChecker is not responsible for the provision and availability of FlowerChecker APIs in the Trial Version.
- 11.3 FlowerChecker is not responsible for any damage caused by providing the Identification Answer. The Client is responsible for any handling of the plants, including their consumption.
- 11.4 The Client is liable for damage caused to FlowerChecker by violating these Terms and Conditions as well as related documentation.

12 Termination of the Contract

- 12.1 The Contract between FlowerChecker and the Client may be terminated by withdrawal from the Contract pursuant to Art. 13 of the Terms and Conditions, termination of the Contract pursuant to Art. 14 of the Terms and Conditions, or automatically under Art. 15 of the Terms and Conditions.

13 Withdrawal from the Contract

- 13.1 FlowerChecker has the right to withdraw from the Contract concluded under these Terms and Conditions, in addition to the reasons for withdrawal from the Contract arising from legal regulations, also under the following conditions:



- 13.1.1 The Client misuses his/her access to FlowerChecker APIs or any related information or service by his/her acting, particularly contrary prohibitions pursuant to Sect. 17.3;
 - 13.1.2 The Client endangers the operation and provision of the FlowerChecker APIs or related services by his/her acting, particularly contrary prohibitions pursuant to Sect. 17.3;
 - 13.1.3 The Client is insolvent;
 - 13.1.4 The Client is declared bankrupt.
- 13.2 FlowerChecker shall indicate in the withdrawal from the Contract at least the identification (business name, registered office, identification number), the reason for withdrawal, eventually the request for the information about the account number to which the amount corresponding to the unused Identification Credit is to be returned, the date and signature of the person authorized to act on behalf of FlowerChecker.
- 13.3 The Client has the right to withdraw from the Contract concluded under these Terms and Conditions, in addition to the reasons for withdrawal from the Contract arising from legal regulations, also under the following conditions:
 - 13.3.1 FlowerChecker does not activate the Production Version according to Sect. 5.2 of the Terms and Conditions;
 - 13.3.2 FlowerChecker API repeatedly does not evaluate the photographic images and does not send Identification Answer to the Client based on Requests within 24 hours;
 - 13.3.3 FlowerChecker is insolvent;
 - 13.3.4 FlowerChecker is declared bankrupt.
- 13.4 The Client shall indicate in the withdrawal from the Contract at least the identification (company/name, registered office, identification number), the reason for withdrawal, eventually the request for the information about the account number to which the amount corresponding to the unused Identification Credit is to be returned, the date and signature of the person authorized to act on behalf of the Client.
- 13.5 Withdrawal from the Contract becomes effective on the day of delivery to the other Party, see Art. 18 of the Terms and Conditions.
- 13.6 FlowerChecker is obliged to return to the Client half of the amount of the unused Identification Credits to the account specified by the Client in the withdrawal of the Contract or upon request, within 30 days from the effective date pursuant to Sect. 13.5 of the Terms and Conditions. FlowerChecker shall invalidate the Client's API key within the deadline specified in the previous sentence, and the agreement between the Parties shall be terminated.
- 13.7 In case of Retroactive Pay Mode, the Client is obliged to pay for Requests executed in the month in which withdrawal from the Contract became effective.



14 Termination of the Contract

- 14.1 FlowerChecker is entitled to terminate the Contract without giving any reason. In case of Retroactive Pay Mode, FlowerChecker is entitled to terminate the Contract concluded under these Terms and Conditions only with giving a reason.
- 14.2 FlowerChecker shall indicate in the termination form at least the identification (business name, registered office, identification number), the reason for withdrawal, the request for the information about the account number to which the amount corresponding to the unused Identification Credit is to be returned, the date and signature of the person authorized to act on behalf of FlowerChecker.
- 14.3 The Client is entitled to terminate the Contract concluded under these Terms and Conditions without giving any reason.
- 14.4 The Client shall state in the termination form at least the identification (company/name, registered office, identification number), date and signature of the person authorized to act on behalf of the Client.
- 14.5 The notice of termination becomes effective on the day of its delivery to the other Party, see Art. 18 of the Terms and Conditions. From the effective date of the notice of termination, a three-month notice period begins during which the Client is entitled to make Requests up to the amount of the existing unused Identification Credit.
- 14.6 In case of Retroactive Pay, the Client is entitled to execute Requests in accordance with Art. 10 of the Terms and Conditions during the three-month notice period.
- 14.7 FlowerChecker is, in the case of termination from its side, obliged to return to the Client the amount of the unused Identification Credit to the account specified by the Client in the termination of the Contract or upon request, within 30 days from the effective date pursuant to Sect. 14.5 of the Terms and Conditions. FlowerChecker shall invalidate the Client's API key within the deadline specified in the previous sentence, and the agreement between the FlowerChecker and the Client shall be terminated.
- 14.8 The Client, in case of termination from its side, shall not be entitled to a refund corresponding to the amount of the unused Identification Credit.

15 Automatic termination

- 15.1 If the Client fails to prepay the Identification Credit under Sect. 9.2 and 9.3 of the Terms and Conditions within seven days of the expiration of the Trial Version, FlowerChecker reserves the right to invalidate the Client's API keys and the Contract between FlowerChecker and the Client terminates.

16 Confidentiality

- 16.1 All competitively significant, identifiable, valuable and in relevant business circles not normally available facts and information related to the Parties which one of the Parties becomes aware of in connection with FlowerChecker APIs are considered trade secrets. The Parties undertake to maintain confidentiality regarding the trade secrets



of the other Party, as well as the facts and information which they shall mark as confidential.

- 16.2 The Parties undertake to take all measures necessary to maintain confidentiality. The Parties are entitled to use the trade secrets, information and facts specified in Sect. 13.1 of the Terms and Conditions only to the extent necessary for the proper fulfilment of the obligations and exercise of rights arising from these Terms and Conditions. The confidentiality obligation shall continue to apply after termination of the Contract.
- 16.3 Confidentiality does not apply to business secrets, information and facts that:
- 16.3.1 have been exempt from confidentiality by a written consent of both Parties;
 - 16.3.2 are generally known or have been published other than as a result of the negligence of one of the Parties;
 - 16.3.3 the recipient knows them before communicated by the Party;
 - 16.3.4 are requested by a court, a prosecutor's office or a competent administrative body or another competent body on the basis and in accordance with the law;
 - 16.3.5 are published on the basis and in accordance with the law.

17 License

- 17.1 In the event that the performance pursuant to these Terms and Conditions includes the disclosure of a copyright work or another subject of intellectual property rights, FlowerChecker grants the Client a license under the conditions set forth in this Art. 17 of the Terms and Conditions.
- 17.2 FlowerChecker grants a license to the Client according to Sect. 17.1 of the Terms and Conditions:
- 17.2.1 for the proper performance of the rights and obligations set forth in these Terms and Conditions, namely a license for using the work in question in the way necessary for the performance of the Contract or the use of the Service, as well as for development, testing, operation and support of mobile application, drones and other similar applications, devices and programs, including commercial purposes. For purposes pursuant the previous sentence the FlowerChecker services may be also integrated into such applications, devices and programs;
 - 17.2.2 for the duration of the Contract concluded under these Terms and Conditions;
 - 17.2.3 without territorial restriction;
 - 17.2.4 with a quantitative limit of one license per Client.
- 17.3 For the avoidance of doubt, the Client is not entitled under the license granted under this Art. 17 of the Terms and Conditions:
- 17.3.1 to grant a sublicense (to grant part of her/his rights arising from the use of FlowerChecker APIs) or to assign the license (to grant all his/her rights and obligations arising from the use of FlowerChecker APIs and from the Client's



- Contract with FlowerChecker) to a third party without the prior written consent of FlowerChecker;
- 17.3.2 to reproduce, translate, process, modify (including modifications and maintenance), or otherwise alter the FlowerChecker APIs, including by association with another work or otherwise, by himself/herself or through a third party. Prohibitions pursuant the previous sentence shall not apply to cases introduced in Sect. 17.2.1;
 - 17.3.3 to use FlowerChecker APIs in a manner that could cause any damage to FlowerChecker, in particular to use FlowerChecker APIs to develop his/her own automatized system, program or application based on the same principle as FlowerChecker APIs.
- 17.4 In the event that fulfilment of these Terms and Conditions, or the result of the service in the form of Identification Answer includes a copyright work or another subject of intellectual property right, the provisions of Sect. 17.2 and 17.3 of these Terms and Conditions do not apply, but for works such as photographs or text descriptions, FlowerChecker grants the Client the following license:
- 17.4.1 The Client is entitled to use the work only in ways that correspond to the use of the Service consisting in further processing of the Identification Answer in relation to the end users through the service of a mobile or other application, including commercial use;
 - 17.4.2 the license is territorially and quantitatively unlimited;
 - 17.4.3 the license is granted for the duration of the property rights to the copyright work or another subject of the intellectual property right;
 - 17.4.4 The Client is entitled to transfer the license to a third party and, for the avoidance of doubt, FlowerChecker gives its consent, in which case the Client undertakes to inform FlowerChecker about this, including about who is the successor to this authorization;
 - 17.4.5 The Client is entitled to grant a sublicense to a third party, and for the avoidance of doubt, FlowerChecker gives its consent.
- 17.5 The Client grants a license to FlowerChecker for all provided photographs from his devices. The license is non-exclusive, unlimited and irrevocable. FlowerChecker is entitled to use photographs for commercial purposes, especially for developing FlowerChecker APIs and for providing photographs to customers of FlowerChecker APIs as a part of Identification Answer.
- 17.6 For the avoidance of doubt, the Parties may, in the form specified in the relevant provision of the Art. 18 of these Terms and Conditions, agree on other license parameters pursuant to this Art. 17 of these Terms and Conditions.

18 Communication and delivery

- 18.1 Unless any other special means of communication is agreed between the Parties, any communication on the basis of these Terms and Conditions or contracts under these Terms and Conditions shall be in accordance with this Art. 18 of the Terms and Conditions. Unless a specific method of communication is specified in these Terms and Conditions, personal delivery, registered mail, courier service or electronic mail



shall be deemed an effective way of delivery to the addresses of the Parties that are listed in the public register maintained pursuant to law in the form specified in Sect. 4.2 of the Terms and Conditions or about which the Parties notify each other in writing.

- 18.2 The preferred form of communication is electronic communication via email addresses under the following conditions:
- 18.2.1 If, pursuant to these Terms and Conditions, legal action against the Client is made electronically by email, the email address specified in the form, see Sect. 4.2 of the Terms and Conditions, or the last email address specified by the Client to FlowerChecker as preferred, shall be used.
 - 18.2.2 If legal action is to be taken against FlowerChecker under Sect. 5.2 and 9.5 of these Terms and Conditions, the email address support@mlapi.ai shall be used. The email address of the previous sentence will be used in all cases of electronic communication with FlowerChecker.
- 18.3 Electronic notices correctly addressed shall be deemed delivered on the day of delivery to the recipient's email box, see Sect. 18.2 of these Terms and Conditions. Electronic communication performed by means of email addresses different from those in Sect. 18.2 or through other electronic tools shall be deemed ineffective against the other Party.
- 18.4 Letter notices correctly addressed shall be deemed to be delivered:
- 18.4.1 on the day of physical delivery of the notification, if the notification is sent by a courier or a postal operator (except by registered mail) or delivered in person; or
 - 18.4.2 on the day of delivery certified on the delivery note, if the notification is sent by registered mail and if it is actually delivered; or
 - 18.4.3 if the notice sent by a postal operator fails to be delivered or if the receipt of the notice is denied, after 5 days from the date of deposit of the notice at the relevant post office.

19 Final provisions

- 19.1 The Parties declare that they have all the rights and the ability to fulfil the obligations arising from these Terms and Conditions and from the contracts containing these Terms and Conditions and that there are no legal obstacles preventing or limiting the fulfilment of their obligations and that by concluding contracts envisaged by these Terms and Conditions shall not violate any legal regulation.
- 19.2 The Parties declare that they assume the risk of changing circumstances within the meaning of Sect. 1765 (2) of the Civil Code.
- 19.3 The Parties settle that the legal relationships arising between them in the provision of FlowerChecker APIs and related services, including related legal relationships arising in performance or breach of the Contract (including damages for breach of contractual obligation or unjust enrichment, which originate in a contractual relationship within the meaning of of this Section) shall be governed by these Terms and Conditions or individually agreed provisions of contracts concluded within these Terms and Conditions. The Parties exclude the application of other Terms and Conditions or any



other contractual conditions unless expressly referred to in these Terms and Conditions or in an individually agreed provision of a purchase or a similar contract concluded under these Terms and Conditions.

- 19.4 The provisions of contracts concluded under these Terms and Conditions shall prevail over the provisions of these Terms and Conditions.
- 19.5 The Terms and Conditions, contracts concluded under these Terms and Conditions or legal relationship arising therefrom may only be changed in writing by the Parties. Unilateral legal acts amending or terminating a contract concluded under these Terms and Conditions or a legal relationship arising therefrom in another way than by the fulfilment of obligations under the Contract must be made in the form envisaged by the legal order, but at least in written form.
- 19.6 FlowerChecker reserves the right not to enter into a Contract with the Client without giving a reason.
- 19.7 If it becomes apparent that any provision of these Terms and Conditions or a Contract concluded under these Terms and Conditions is or has become invalid, contrary to the will of the Parties ineffective or inapplicable, or that such invalidity, ineffectiveness or non-applicability will inevitably occur (especially as a result of a change of legal regulations), this does not affect the validity, effectiveness or applicability of the other provisions of the applicable Contract. In such cases, the Parties undertake to provide mutual cooperation and to take appropriate legal acts in order to replace an invalid, ineffective or inapplicable provision with another provision in order to preserve and fulfil the purpose of these Terms and Conditions.
- 19.8 The Parties agree that in case of disputes concerning obligations arising from contracts arising under these Terms and Conditions or concerning legal relationships arising in connection with these Terms and Conditions or in relation to contracts arising under these Terms and Conditions, they shall make reasonable effort to resolve these disputes by mutual agreement.
- 19.9 The Parties agree that the law applicable to contracts arising under these Terms and Conditions or any legal relationships arising out of or in connection with these Terms and Conditions (including obligations to compensate for damage resulting from a breach of contractual obligations or to give unjust enrichment) is the legal order of the Czech Republic (with the exception of conflict-of-law rules of private international law).
- 19.10 For the settlement of disputes concerning obligations arising from contracts arising under these Terms and Conditions or relating to legal relationships arising out of or in connection with these Terms and Conditions (including obligations to compensate for damage resulting from a breach of contractual obligations or to give unjust enrichment), the courts of the Czech Republic have jurisdiction. The jurisdiction of other courts shall not be accepted.
- 19.11 The following appendices form an integral part of these Terms and Conditions:
- Appendix No. 1 [Service Level Agreement](#)
 - Appendix No. 2 [Pricing](#)

These Terms and Conditions are effective from **20. 12. 2022**.